

PRIVACY POLICY

Gillingham Marina -General Data Protection Regulation (GDPR) & Privacy Policy

Your privacy is important to us, and we take the responsibility of handling your personal information very seriously. Our Privacy Policy describes in detail how we collect and handle your personal information, who we exchange your information with, how you can access and correct your information and how you can make privacy complaints.

This Privacy Policy applies to the services offered by Gillingham Marina Limited and related entities (The Gillingham Marina Holdings Ltd Group).

Statement of Confinement

Gillingham Marina Limited is committed to protecting your privacy and any personal information we collect. Gillingham Marina Limited complies with the Privacy Act 1988 (Cth). This policy explains how we may collect, use, disclose and otherwise handle personal and sensitive information.

Gillingham Marina Limited is committed to safeguarding personal privacy. It recognises that individuals have a right to control how their personal information is collected and used. Providing personal information is an act of trust and it is taken seriously. Unless given consent to do otherwise, Gillingham Marina Limited will only collect and use personal information as set out below.

For the purposes of this Privacy Policy personal information may mean some or all the following: a client's name, contact details other identification details,

Collecting Personal Information

Gillingham Marina Limited will not collect or monitor any personal information about an individual without their consent. The only personal information collected is what is provided voluntarily by a client or prospective client. We collect personal information primarily to enable us to provide clients with our services. Gillingham Marina Limited may also use the information for marketing to you or for any other purpose permitted under the Privacy Act 1988 (Cth).

Using and Disclosing Your Personal Information

Personal Information will be used for the following primary purpose:

- To fulfil obligations pursuant to a client's request for, and Gillingham Marina Limited's agreement to provide, services, products and/or any other agreement between him/her and Gillingham Marina Limited / to render services to the client / to provide information about products, services and/or special offers / to obtain opinions or comments about products and/or services from members.

Gillingham Marina Limited recognise the trust with which individuals provide personal information, and such information will not be used or disclosed for any other purposes without consent, except in exceptional cases when disclosure may be required by law or is necessary to protect the rights or property of Gillingham Marina Limited, any Gillingham Marina Limited group company, or any member of the public, or to lessen a serious threat to a person's health or safety.

Contact by Gillingham Marina Ltd

Gillingham Marina Limited does not send advertising information without obtaining prior consent. If an individual receives communications from Gillingham Marina Limited which they do not wish to receive, they may remove their name from the marketing database by contacting Gillingham Marina Limited via the contact page on the website, directly via email or telephone communication.

Individuals' Right of Access

Individuals have the right to review personal and/or sensitive Information that may be recorded on the Gillingham Marina Limited database. Information may be reviewed by submitting a written request.

A request may be made to delete or amend personal and/or sensitive information, and all reasonable steps to delete the information will be made, except where it is required for legal reasons. Deletion or amendment of information may result in Gillingham Marina Limited being unable to sell products directly and/or provide certain services including after sales services.

Storage and Security of Personal and or Sensitive Information

Gillingham Marina Limited takes all reasonable steps to keep secure personal information recorded and to keep this information accurate and up to date. The personal information is stored on secure servers if in digital format, or in locked areas if in hardcopy format: these are protected in controlled facilities. Gillingham Marina Limited employees and data processors are obliged to respect the confidentiality of any personal and/or sensitive information held by Gillingham Marina Ltd.

Gillingham Marina Limited only permits authorised personnel to access your information and information will only be disclosed to third parties where they have the appropriate authority. We destroy or de-identify personal information we no longer need, or we are no longer required by law to keep, wherever possible.

Problems Queries or Complaints

For further information regarding this Privacy Policy or to make a complaint about the steps taken by Gillingham Marina Limited to protect your personal information or privacy, please contact Gillingham Marina Limited via the contact page on the website or directly via email. We will investigate any complaints received in writing and do our best to resolve them as soon as possible.

If you are not satisfied with the result of your complaint to us, you can refer your complaint to:

Information Commissioner's Office

If you feel that your data has not been handled correctly, or you are unhappy with our response to any requests you have made to us regarding the use of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office.

You can contact them by calling 0303 123 1113.

Or go online to www.ico.org.uk/concerns (opens in a new window; please note we can't be

responsible for the content of external websites)

If you are based outside the UK, you have the right to lodge your complaint with the relevant data protection regulator in your country of residence.

Gillingham Marina Limited reserves the right to review, amend, update and change this Privacy Policy from time to time to reflect its practices and obligations. Any changes will take effect when they are made or posted on our website.

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.